Agenda | DAY 1

12:00-1:00	Networking lunch & check-in
1:00 - 1:30	Welcoming remarks & overview Andrew Davies, NYS Office of Indigent Legal Services Greg Pogarsky, Associate Dean, School of Criminal Justice
1:30 - 2:15	Session 1 & Q&A THE MEANING AND IMPORTANCE OF QUALITY LEGAL REPRESENTATION Presented by Brian Ostrom, National Center for State Courts
2:15 - 3:00	Breakout sessions Conceptualizing quality Client outcomes System outcomes
3:00 - 3:15	Coffee break
3:15 - 4:00	Session 2 & Q&A DEFENDER ORGANIZATIONS AND THE PRODUCTION OF QUALITY REPRESENTATION Presented by Don Murphy, Indiana Public Defender Council
4:00 - 4:45	Breakout sessions Organization and structure Internal quality control Culture and leadership
4:45 - 5:00	Coffee break
5:00 - 5:45	Reporting of breakout sessions
6:00	Group dinner at Alumni House Guest speaker: Raj Javadev, Albert Cobarrubias Justice Project

Agenda | DAY 2

8:00 - 8:30	Continental breakfast
8:30 - 9:15	Session 3 & Q&A LEGAL ENVIRONMENTS AND THE PRODUCTION OF QUALITY REPRESENTATION Presented by Nicole Gonzalez Van Cleve, Temple University
9:15-10:00	Breakout sessions Resources Court environment Political environment
10:00-10:30	Coffee break
10:30-11:15	Session 4 & Q&A DATA AND METHODOLOGICAL NEEDS FOR THE STUDY OF QUALITY REPRESENTATION Presented by Caroline Sarnoff, Measures for Justice & Valerie West, Joh Jay College of Criminal Justice
11:15-12:00	Breakout sessions Court administrative datasets Defender internal data collection Research collaborations
12:00-12:45	Reporting of breakout sessions
12:45 - 1:00	Concluding remarks & Grab-and-Go Lunch